



Engage | Enable | Enhance

GOZNEY°

Who are Gozney?

Gozney specialise in precast, affordable ovens for home and garden, making it the first company of its kind in the UK. Since 2010, Gozney's success laid the foundations to launch a comprehensive assortment of commercial and residential wood and gas fired ovens that can now be found in a great number of the worlds leading commercial kitchens, gardens and backyards from the UK to Europe, Australia and America,

Gozney's previous Painpoints

Gozney had previously implemented NetSuite into their business with another partner, and after a couple of years decided to look for a partner that could offer them support, advice and deliver optimisation projects for their NetSuite system to ensure they were getting the most out of their system and to feel confident that their ERP system could aid the growth of their company.

How did 3EN help?

Gozney contacted 3EN in 2019, to discuss how we could help them with their NetSuite system. They explained that they were looking for a partner that could not only support them in their questions and queries around the day to day use of NetSuite, but also advise on how NetSuite can best fit with the growth of their business, and if there are any areas that could be better utilised.

Gozney also explained that they had a small number of projects that they would like to plan and implement over time.

Gozney initially utilised 3EN's Support offering, allowing them to have a dedicated Account Manager and to use 3EN's Support Desk to ask any day-to-day questions or have assistance with any queries or issues.

During the period that Gozney have partnered with 3EN, they have worked with 3EN's professional services team to avail of a system discovery and implement further functionality to NetSuite to allow for system efficiency and optimisation.

Where are they now?

Gozney have continued to benefit from 3EN's Support Offering, and work with the 3EN Professional Services team on adhoc optimisation projects to ensure they are making the most of the benefits of using NetSuite as their ERP System.

What Gozney has to say about 3EN

"After using NetSuite for nearly two years, we decided to look for a partner who can support us in getting the best from NetSuite to enable our business to grow and become as automated as possible. 3EN have excelled in all areas and are always willing to help." – Alex Duncan, Gozney

Modules & Bundles Used

OneWorld, Advanced Inventory, Demand Planning, Light Manufacturing, Multibook Accounting, Warranty and Repairs Management, Supply Chain Management.